

## Content delivery specs for film files and alternative content

### Accepted film file (industry standard): DCP

Deadline: We receive the hard disk or FTP-server upload no later than 11.00 a.m. 1 workday before the production date.

**Please note: if we haven't received the film before 11.00 a.m., the content will not be checked and the screening will be cancelled. Our [Terms & Conditions](#) regarding cancellation apply.**

#### Delivery:

- On a disk:
  - Hard disk, SSD or USB.
  - NTFS, Mac or ExtFS2/3 formatted (no ExFAT or APFS).
- Write on the envelope: attn. Cabine, film title, screening date, cinema room, name and phone number contact person.
- Make sure the file is placed in a folder with the full and accurate title of the film.
- DCP encrypted? Send the KDM to [kdm@eyefilm.nl](mailto:kdm@eyefilm.nl) with your contact person in cc. You can find the KDM Delivery Data [here](#).

#### Send files via FTP-server:

- Login via FTP cliënt like FileZilla or Cyberduck:
  - Host: <ftp2.eyefilm.nl>
  - Username: FTP-SalesEvents
  - Password: CuA4bZV4jrOrg@hs
- Write in the file name: film title, screening date, version number, framerate (FPS).
- Send an e-mail to your contact person as soon as the upload is complete. Only after this confirmation we will take the next steps.

### Exception film file: Prores422 (in .MOV or .MXF container)

Delivery: At least 7 days before the production date via hard disk or FTP-server (see the specs above).

In exceptional cases and in consultation with us we will also accept Apple Prores 422, but only if the file meets the following conditions:

- In resolution 1920x1080 (1.78 or 16:9 aspect)
- Stereo sound
  - 5.1/7.1 sound down mixed to Prologic/LtRt
  - No surround
- Burned in subs
- Progressive (no interlaced or HDR)

Please note: In the case the Prores file differs from the above mentioned conditions, a handling fee of € 47,50 ex. VAT per hour will be charged on subsequent calculation.

### Welcome slide

Delivery: No later than 7 days before the production date per e-mail.

#### Specs:

- In resolution 1920x1080
- 72 DPI
- JPEG or TIFF
- Advice: no white background